

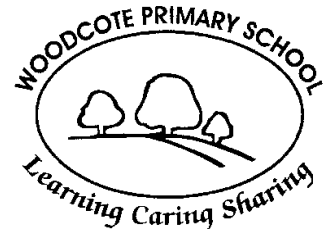
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Issues affecting ParentMail

We are aware of an issue regarding the ParentMail app affecting iOS Apple device users, where the "Update Now" button is not taking the user to the App Store. The users ParentMail App does need to be updated for them to log in and utilise which will need to be done directly from the App Store. Please see the steps below: Go to the App Store Locate the IRIS ParentMail App (either via the main app search or from your downloaded apps on your Apple Store Profile) Click into the App name Select "Update" Once updated from the App Store, re-open the app and this should now be updated successfully.